Dear UM Students,

Several services will be unavailable during a planned outage that will run from **Friday, September 29 to Tuesday, October 3, 2023.** This is due to the 18-month campus-wide project to improve UM's tech infrastructure (also known as the Banner Cloud Migration).

Unavailable services provided by the Office of the Registrar during this time include (but are not limited to):

- Registration Edits and Course Add/Change/Drop requests
- Transcript ordering
- Enrollment verifications
- Student record updates (name changes, chosen name updates, etc.)
- All services in CyberBear, including access to your schedule
- Processing major changes, distance changes, or graduation applications
- Degree Works

These services will also not be available in-person. Please plan to take care of any business related to these services before or after the outage.

Full details about campus services that will be impacted during the outage are available on the Banner Cloud Migration page.

Class Schedule

You may wish to save or email yourself a copy of your class schedule from CyberBear. From the Student Services page, choose Registration, choose the term, then View Registration Information. Change the term if necessary. Icons to email or print to PDF are in the top right corner.

Available Campus Services

Equally important, the Banner Cloud Migration page lists services that will still be available or will be minimally impacted. Some critical services that **will be available** include UM email, Zoom, Moodle, and campus internet.

Part-of-Term (Short Session) Courses

Some key deadlines for a handful of short session courses may occur during this period. Review the autumn calendar for registration deadline charts for each session and plan accordingly.

Need help? Chat with us from our webpage or give us a call Monday-Friday from 8 a.m. to 5 p.m.