

Dear UM Faculty,

The final deadline to pay for class registration was September 18.

At least one of your students was cancelled for non-payment. If they contact you, please:

- **Do** direct them to the Student Account Services Office on the 5th floor of Aber Hall.

Once payment is complete, Student Accounts will contact the Registrar's Office to reinstate their class registration which will feed to Moodle the following business day.

- **Do not** add them as a guest in Moodle.

Guest access can create the illusion that the student is registered which can cause larger problems later. Thankfully, our streamlined approach to re-registering students (i.e. no petition, no signature gathering, no committee review) means there are no more significant institutional delays that call for issuing guest access to these students.

We sent the following notice to the students who were cancelled due to non-payment.

Please contact the Registrar's Office, Student Account Services, or UMLonline if you have any questions.

Thanks!

The Office of the Registrar

Dear UM Student,

This is official notice that your autumn 2023 class registration was cancelled because you did not pay your registration bill by the [payment deadline of September 18, 2023](#). Moodle access will be revoked soon.

However, if you have secured payment for the semester, you may be eligible to re-register.

Contact Student Accounts to pay your balance in full. You must pay in full no later than Friday, October 6, 2023.

Student Accounts is now located on the 5th floor of Aber Hall. They can be reached at (406)243-2223 or UMstudentaccts@mso.umt.edu.

Once paid in full, Student Accounts will notify the Registrar's Office to reinstate your registration for the semester. Moodle will update the following business day.

We understand that continuing with this semester may just not be possible. The decision to pause or wait to start your academic career is often not easily made, and you may have some questions about it. We hope you find the following information helpful if you cannot or choose not to re-register.

- **What will be on my transcript?**

Your transcript will not reflect any coursework for this semester.

- **What happens to my bill?**

Any tuition or fees affiliated with your Autumn 2023 registration have been reversed. Any other charges remain on your bill and you are responsible for payment. This includes past due balances, parking tickets, health center charges, library fines, housing and dining charges for services rendered, etc.

- **Can I still live in campus housing?**

You are no longer eligible to live in campus housing and you will need to make plans to move out. Please see the [UM Housing contacts page](#) if you're not sure where to start.

- **Can I still go to the Curry Health Center?**

You are no longer eligible for the health resources available to students. If you have sought care at the Curry Health Center and need your care transitioned to a community provider, please reach out to your provider and they will assist you.

- **Can I use any other student services?**

You are no longer eligible for any student-specific services for this semester, including Moodle or other UM academic resources, campus housing, health center services, recreation center access, student tickets, etc.

- **Can I come back next semester?**

Continuing undergraduate and post-baccalaureate students remain active for two years after their last semester of attendance. Contact your academic advisor when you are ready to come back. Remember - you're still eligible for [priority class registration](#).

New undergraduate students may be able to defer their admission application to begin later. Contact your [Admissions Counselor](#) to find out next steps.

Graduate students should consult with their advisor.

- **Can I still access my student records in CyberBear?**

Yes. Your CyberBear account will remain available to review a variety of your student records, including your unofficial transcript.

Contacts for Questions About:

- Payments: UMstudentaccts@mso.umt.edu or (406)243-2223
- Financial aid: faid@mso.umt.edu or (406)243-5373

- Course registration: registration@umontana.edu or (406)243-5600
 - Moodle: umonline-help@umontana.edu or (406)243-4999
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This message was sent on behalf of Student Account Services and the Office of the Registrar.

Office of the Registrar

University of Montana - 32 Campus Drive
Missoula, Montana 59812 | 406-243-5600
registration@umontana.edu | www.umt.edu/registrar