

Dear UM Faculty,

The deadline to pay for summer class registration was June 12. We sent the following notice to the students who were cancelled due to non-payment.

At least one of these cancelled students was enrolled in one of your summer courses. If they contact you, please:

- **Do** direct them to the Student Accounts Office. Once payment is arranged, Student Accounts will contact the Registrar's Office to reinstate their class registration which will feed to Moodle the following business day.
- **Do not** add them as a guest in Moodle. Guest access can create the illusion that the student is registered which can cause larger problems later. Thankfully, our streamlined approach to re-registering students (i.e. no petition, no signature gathering, no committee review) means there are no more significant institutional delays that call for issuing guest access to these students.

Please contact the Registrar's Office or UMOnline if you have any questions.

Thanks!

The Office of the Registrar

Dear UM Student,

This is official notice that your summer 2023 class registration was cancelled because you did not pay your registration bill by the <u>payment deadline of June 12</u>, <u>2023.</u> Moodle access will be revoked today.

However, if you have secured payment for the semester, you may be eligible to reregister.

Contact Student Accounts to pay your balance in full. You must pay in full no later than Tuesday, June 27, 2023.

If you cannot or choose not to re-register, you will not receive academic credit for any summer 2023 courses you may have already completed.

Student Accounts is located on the 5th floor of Aber Hall. They can be reached at (406)243-2223 or <u>UMstudentaccts@mso.umt.edu</u>.

Once paid in full, Student Accounts will notify the Registrar's Office to reinstate your registration for the semester. Moodle will update the following business day.

We understand that continuing with this semester may just not be possible. The decision to pause or wait to start your academic career is often not easily made, and you may have some questions about it. We hope you find the following information helpful if you cannot or choose not to re-register.

• What will be on my transcript?

Your transcript will not reflect any coursework for this semester.

• What happens to my bill?

Any tuition or fees affiliated with your summer 2023 registration have been reversed. Any other charges remain on your bill and you are responsible for payment. This includes past due balances, parking tickets, health center charges, library fines, housing and dining charges for services rendered, etc.

Can I still live in campus housing?

Eligibility for campus housing during the summer varies. Please contact the UM Housing staff to determine if you may still be eligible. The <u>UM Housing</u> <u>contacts page</u> is a great place to start.

• Can I still go to the Curry Health Center?

You are no longer eligible for the health resources available to students. If you have sought care at the Curry Health Center and need your care transitioned to a community provider, please reach out to your provider and they will assist you.

• Can I use any other student services?

You are no longer eligible for any student-specific services for this semester, including Moodle or other UM academic resources, health center services, recreation center access, student tickets, etc. To determine if you may still be eligible for campus housing, please contact <u>UM Housing</u>.

Can I come back next semester?

Continuing undergraduate and post-baccalaureate students remain active for two years after their last semester of attendance. Contact your academic advisor when you are ready to come back. Remember - you're still eligible for <u>priority class registration</u>.

New undergraduate students may be able to defer their admission application to begin later. Contact your <u>Admissions Counselor</u> to find out next steps.

Graduate students should consult with their advisor.

• Can I still access my student records in CyberBear?

Yes. Your CyberBear account will remain available to review a variety of your student records, including your unofficial transcript.

Contacts for Questions About:

- Payments: <u>UMstudentaccts@mso.umt.edu</u> or (406)243-2223
- Financial aid: faid@mso.umt.edu or (406)243-5373
- Course registration: registration@umontana.edu or (406)243-5600
- Moodle: <u>umonline-help@umontana.edu</u> or (406)243-4999

This message was sent on behalf of Student Account Services and the Office of the Registrar.

Office of the Registrar

University of Montana - 32 Campus Drive Missoula, Montana 59812 | 406-243-5600 <u>registration@umontana.edu</u> | <u>www.umt.edu/registrar</u>